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**Clarke County
Joint Administrative Services**

To:	All firms interested in RFP #20-0929	**From:**	Mike Legge
		Date:	September 8, 2020
Phone:		**Pages:**	4 total
Re:	Addendum #001 for RFP #20-0929	**CC:**	

ADDENDUM # 001 for RFP #20-0929 DIGITAL LOGGING RECORDER

In order to answer some questions that we have received in response to RFP #20-0929, the Clarke County Purchasing Office is issuing this Addendum #001.

Vendor Question #1: Are the eight 911 lines analog CAMA trunks? If not, please detail how they are provided to the 911 phone system?

Answer #1: They will be IP. We should be on the ESINET in December 2020. Currently, they are analog. We will not connect this unit until the lines are IP.

Vendor Question #2: What NG911 phone system will the recorder be used against? Please provide Manufacturer, Make, Model, and version.

Answer #2: Vesta 9-1-1 R7.4HF2 & Vesta Analytics R3.4.2HF1

Vendor Question #3: Does the County only desire trunk side 911 recording? If the County desires station side recording, please detail the number of positions to be recorded. If station side recording is wanted, please state whether the system should also record the trunks or not.

Answer #3: Trunk side should be sufficient. The County will entertain vendor recommendations, if they meet the County's needs.

Vendor Question #4:   Will a DB9 serial feed be available from the NG911 PBX for ANI/ALI data?

Answer #4: Yes.

Vendor Question #5: Is text-to-911, SMS messaging and video to be active at time of installation? How is the county receiving this information, through the 911 phone system, a web services provider, or another method? Please detail which.

Answer #5: SMS will be. Video will not be. It will be received through the 911 phone system.

Vendor Question #6: What CAD system does the county use? Would the county be interested in a CAD integration with the recorder?

Answer #6: *Our CAD vendor is Southern Software. We do not desire screen capture of our CAD stations.*

Vendor Question #7: How many 911 call takers does the county have? This should be the number of personal that could answer 911 calls, including part-time staff and supervisors.

Answer #7: 12

Vendor Question #8: Can or does a call takers have multiple logins to the 911 phone system?

Answer #8: No, each user has one login.

Vendor Question #9: What are the three admin telephones? Please provide Manufacturer, Make and Model of the phone, and if the phone connection is analog, digital or VoIP. What PBX drives the three admin telephones? Please provide Manufacturer, Make, Model and version.

Answer #9: *They are standard pots lines from the block to the VESTA. There is no direct PBX connection. Verizon is the POTS provider.*

Vendor Question #10: Do the three admin telephones have a CTI middleware available for the recorder, such as Avaya AES/TSAPI or Cisco Call Manager JTAPI?

Answer #10: *Please see answer #9.*

Vendor Question #11: What is the source of the analog radio feed?

Answer #11: *It is currently going from the ethernet patch panel and wired to the recorder punch block.*

Vendor Question #12: Is it up to the vendor to decide on a remote maintenance method over the internet, or will the county provide a VPN connection?

Answer #12: *The vendor should specify their preferred method in their respective proposal. If a VPN is needed, the County may be able to provide it.*

Vendor Question #13: What is the address of the CCECC?

Answer #13: *100 N. Church St. Berryville, Va. 22611*

Vendor Question #14: Is instant recall of 911 calls from the recorder required? If so, how many positions need Instant Recall.P?

Answer #14: *No, the phone system provides the IRR.*

Vendor Question #15: How many simultaneous accesses to the system are required for playback, export, incident creation, etc.

Answer #15: 2

Vendor Question #16: What is the expected cutover date to the county's new NG911 phone system?

Answer #16: Texting by October of 2020. ESINET by December 2020-January 2021.

Vendor Question #17: Does the county utilize Priority Dispatch's AQUA?

Answer #17: No, the County uses PowerPhone CACH.

The following questions are regarding the recording of seven IP/digital radio channels mentioned in the RFP:

Vendor Question #18: What is the manufacture, make, model and software version of the radio system?

Answer #18: Motorola Elite version 19.4.43 Mcc7500E 19.4.43

Vendor Question #19: Does the count of seven refer to talk groups, talk paths or devices?

Answer #19: Individual radio channels and talk paths. The County does not use talk groups.

Vendor Question #20: Is the radio system owned by the county, or is it shared with other entities? If other entities, who owns the radio system?

Answer #20: County-owned.

Vendor Question #21: Is an Ethernet network connection available between the recorder and the radio network? Would this connection be direct, or through a firewall?

Answer #21: Direct at this point.

Vendor Question #22: **If this is a Motorola Astro system, is a dedicated AIS server available for the recorder?**

Answer #22: This is a Motorola Astro System working off of a KCore.

Vendor Question #23: Does the county have a support contract in place for the radio system so that assistance for the recorder installation is available?

Answer #23: Yes.

Please be sure to complete the bottom portion of this and include a signed copy with your proposal form.

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PRINT, PLEASE:
Yes, I acknowledge receipt of this addendum #001 for the RFP #20-0929.

Name _____ Name of Company _____

Street Address _____

City, State, Zip _____

E-Mail _____